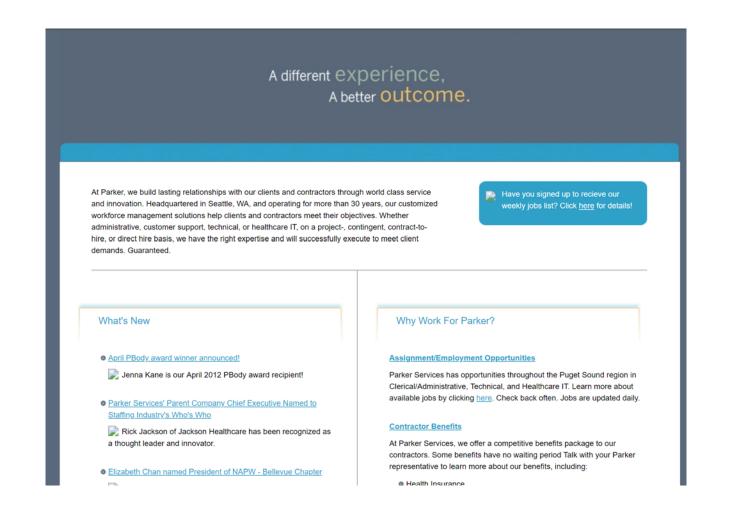


Marketing Best Practices: A Comprehensive Guide for Staffing Firms

Jacob Rhoades
Senior VP, Marketing & Recruiting
Parker Staffing Services

A brief journey - 2014



2015 – Birth of a Marketing Department

- Hired in 2010 as the Recruiting Director of Parker.
- 2013, we were heavy into Healthcare Information Technology implementation.
- In 2014, we launched new website aimed at Healthcare IT and hired a marketing consultant to help build out our marketing department.

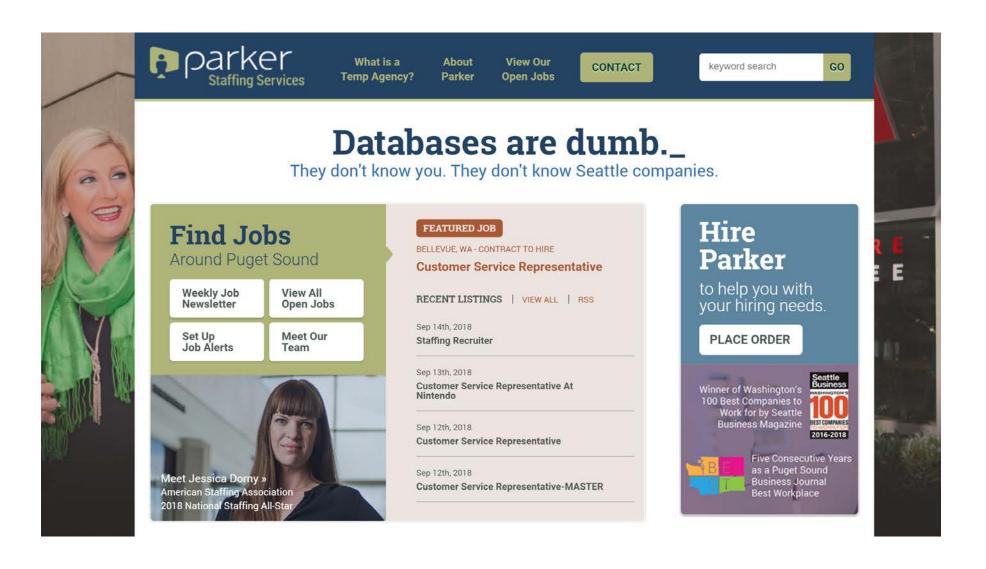
In 2015, we launched a second website specifically for our administrative staffing business, www.parkerservices.com.

In 2016, we launched a "microsite" for our Nintendo business,

✓ www.parkernintendo.com

Q1 2019, scheduled launch of new parkerservices website

Our marketing-created website



Marketing is more than a website

A Market Presence by establishing your bonafides

Automated Email Campaigns

Data Mining your database to find new leads

Recruiting active job seekers and creating a a talent pipeline

Networking with organizations and sharing job leads

Social Media and targeted advertising

Referrals by building positive recommendations

Advertising via digital ads

Why invest your time in marketing?

Marketing can create a candidate pipeline, ensuring an inbound flow of job seekers for your recruiters to speak with.

Marketing done well, can show its necessity as it relates to sales.

Marketing can upscale your existing sales efforts through branding, automation, and data.

Dear Jacob,

While the unemployment rate in the country approaches historic lows, uncounted in the rate are roughly 92 million people who have dropped out of the workforce. Does this mean that they have just given up? Do we really have a talent shortage on our hands?

<u>The New York Times</u> recently took a closer look at that 92 million and the results are eye-opening: the vast majority of those not seeking employment are retired, students, or disabled, leaving just 2.6 million who have dropped out of the employment percentage.

Naturally, 92 million unavailable workers places a tremendous strain on the available workforce, but with a large percentage of them not working due to education and training, relief could be on the way. In the meantime, we do not expect any let up on the low unemployment rate, especially in the Greater Seattle job market.

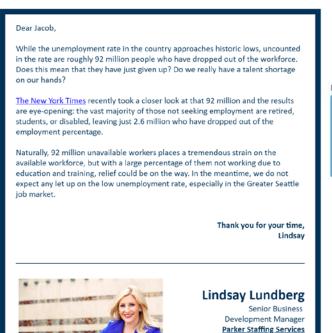
Thank you for your time, Lindsay



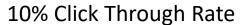
Lindsay Lundberg

Senior Business Development Manager Parker Staffing Services

Marketing can create an association between your sales team and the targets you are trying to reach.













O Forwards 93 Bounces
0 Spam Reports
7 Opt Outs



Subject What's behind the "real" unemployment numbers?

From Name Lindsay Lundberg

From Address lindsayl@parkerservices.com

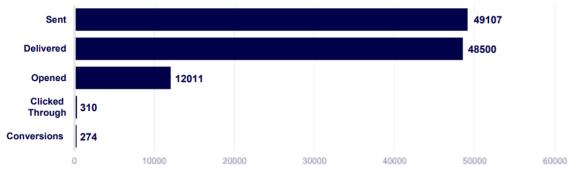
Reply-to Address lindsayl@parkerservices.com

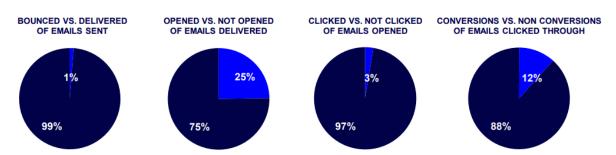
Schedule: Sending Immediately after contact is added to list

Sends To: No selected lists

Marketing can resurrect the dead!

Example: Candidate Engagement Campaign TOTAL CANDIDATE CAMPAIGN Sent







■Bounced ■ Delivered

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■Clicked Through ■Not Clicked Through

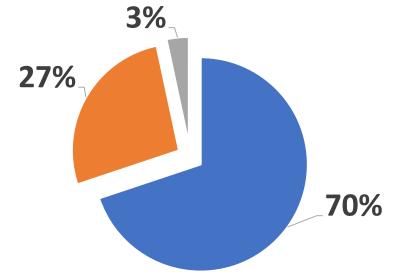
■Opened ■ Not Opened

31

■ Conversions ■ Non Conversions

Marketing can create a stream of interested and active job seekers.





■ Job Board Applicants ■ Website Applicants ■ Social Media Sites

Marketing can elevate and differentiate your brand.

★ Customer Care Expert (Part Time) | Train in Seattle, Work in Kent

BLUE NILE.

Blue Nile is the largest online retailer of certified diamonds, engagement rings and fine jewelry. Our standards are amongst the highest of all jewelers. We provide a superior customer experience, extraordinary value and industry leading product quality and style. We obsess about our customers and are passionate about providing each customer with an amazing experience.

We embrace a culture of adaptability. Our team is nimble, innovative and resourceful and makes an impact on both the business and each individual customer's personal experience. We value hard-work, flexibility and curiosity and collaborate to creatively solve problems, constantly improve and implement meaningful changes. Our team celebrates achievements and is inspired by success.

As a **Customer Care Expert**, you are in the front lines, working directly with our customers and lending expert knowledge of our brand, product and services. The ideal candidate will embody the Blue Nile values and serve as both a guide and a salesperson. You will work towards individual and team sales targets and ensure that you leverage every customer interaction into a potential sales opportunity, and crucially own the customer experience from order through to delivery and aftercare.

This position is based at our Kent location, paid parking & training will be in our Seattle office.

What you'll do:

- · Deliver above and beyond customer experiences, developing lasting relationships with customers thr
- Brainstorm ways in which we can optimize individual customer experiences
- Become a master of Blue Nile products, practices, policies and procedures, and continues to find way performance
- Be the Brand: Communicate the Blue Nile Difference, instilling trust and confidence, and educate cu purchases of his/her life.

☆ Customer Service Representative (Seattle) ⑤

Job Description

Positions immediately available for a 9/17/18 start date!!!

Currently seeing call center agents for a state of the art call center. Positions immediately available. Long term with the potential to become your career. Performance based incentives, great benefits offered and competitive salary. Apply today work tomorrow.

Job Duties

Make outbound phone calls and complete surveys Solicit customer feedback to improve service. Handle general customer inquires and feedback. Perform other call center duties as needed. Hours

Full-time and part-time hours are available. Must be able to work both Saturday and Sunday.

This is a second shift call center.

Job Requirements

High school diploma or equivalent Strong verbal and written communication Strong interpersonal skills and the ability to engage and interact well with others Ability to problem solve, prioritize

Bonus! Work 100 business days get \$100 without missing anytime

Bonus! Refer a friend get \$50 after they work 80 hours

Job Types: Full-time, Part-time

Optimizing your job ad

1. The Rule of 3-5

Make sure you use the job title in your ad between 3-5 times.

2. Use /h1 and /h2 for titles and subheadings

/h1 and /h2 signal to search engines that the content to follow is important.

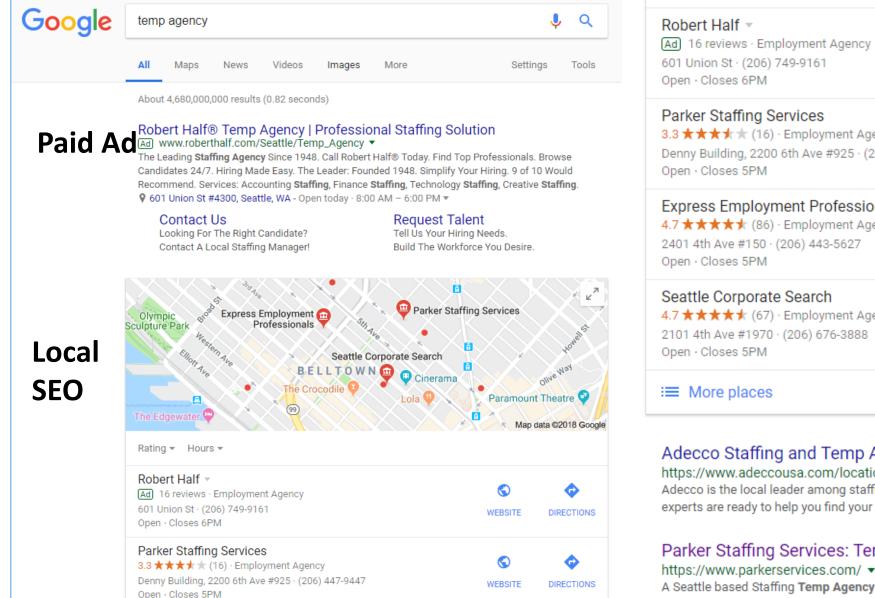
3. Use Sizzle!

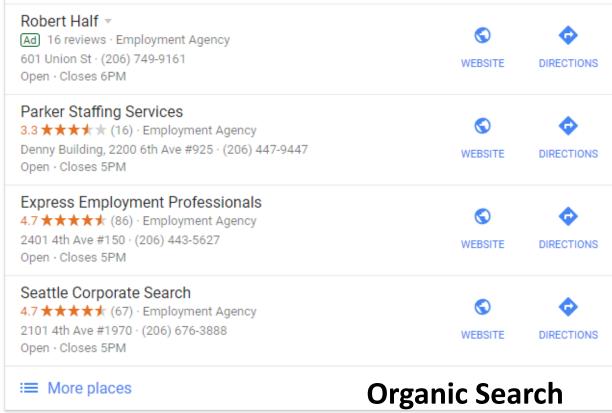
Search results often pull the first few lines of a job description and include them in your results. Help yours to stand out with compelling copy!

Marketing can drive job seekers to your website.



Anatomy of a search result





Adecco Staffing and Temp Agencies in Seattle, Washington

https://www.adeccousa.com/locations/seattle-washington-staffing-agencies/ ▼
Adecco is the local leader among staffing and **temp agencies** in Seattle, Washington. Our recruiting experts are ready to help you find your dream job in Seattle.

Parker Staffing Services: Temp Agency - Staffing and Employment

A Seattle based Staffing Temp Agency recruiting temporary and direct Administrative, Customer Service,

How to increase your paid search results:



3 tips for Optimizing for Google Search Results

#1

1.	parker staffing
2.	parker staffing seattle
3.	(other)
4.	parker staffing services
5.	parker services
6.	parker services seattle
7.	parker staffing services seattle wa
8.	temp agency seattle
9.	parker staffing services seattle, wa
10.	recruiting agencies seattle
11.	seattle recruiting agencies
12.	parker seattle
13.	parker staffing services seattle
14.	seattle staffing firms
15.	staffing agencies in seattle
16.	staffing agency
17.	temporary employment agencies seattle

3 tips for Optimizing for Google Search Results

#2



3 tips for Optimizing for Google Search Results

#3

is it always raining in seattle

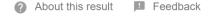
All Images News Shopping Videos More Settings Tools

About 3,160,000 results (0.73 seconds)

Yes, it is always raining in Seattle. The difference is, generally speaking when it rains, it is a light rain. Atlanta, New York and Miami get more total inches of rainfall because on the occasions it does rain, it pours. ... It's not Seattle that gets all the rain and it has nothing to do with the Olympic Mountains.



Why does it rain so much in Seattle? - Quora https://www.quora.com/Why-does-it-rain-so-much-in-Seattle



People also ask	
How many days out of the year does it rain in Seattle?	
Does it rain all the time in Seattle?	
What month does it rain the most in Seattle?	
Why does it rain so much in Seattle?	

Feedback

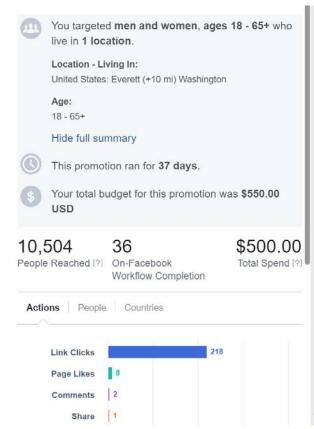
Is it Always Raining in Seattle? The Short Answer is...

https://www.parkerservices.com/is-it-always-raining-in-seattle/ ▼
May 4, 2016 - So the next time someone you know gripes about how it's always raining in Seattle (I'm talking to you, mom and dad! – Ed.), kindly point them in ...

Marketing can make social media useful!



Targeting jobs on Facebook



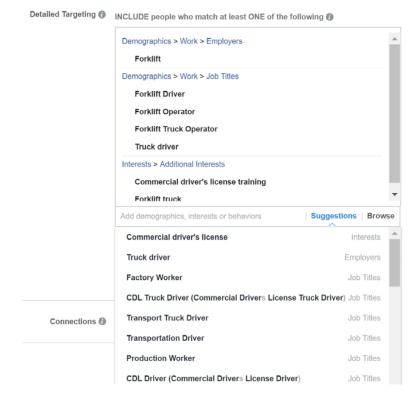


Targeted ads



Do you hear that? It's a knock from opportunity... We've posted 30 brand new jobs in the last two weeks! If you're still job hunting, take a peek •• at our latest openings!

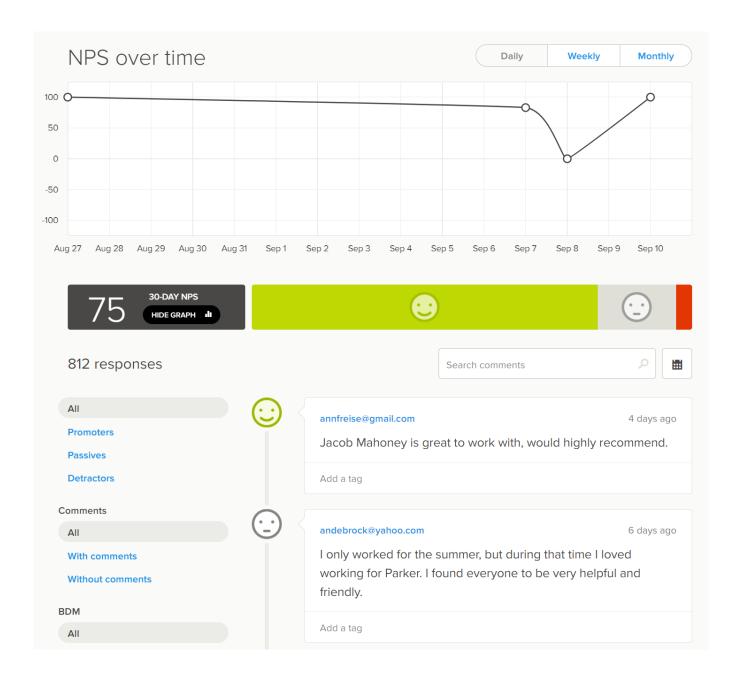




people who are already interested in your business. We'll use traits, like location, age and interests, to find similar people. To get started quickly, choose a high quality Custom Audience as a source, like past Create a Lookalike Audience Audience Size Your audience selection is fairly Specific Potential Reach: 1,200,000 people 1 **Estimated Daily Results** 3,800 - 12,000 Link Clicks 54 - 210 0 The accuracy of estimates is based on factors like past campaign data, the budget you entered and market data. Numbers are provided to give you an idea of performance for your hudget but are only estimates and

CIEGLE & LOUNGING AUGISTICE PASEN OIL

Marketing can lessen negative reviews and increase referrals.



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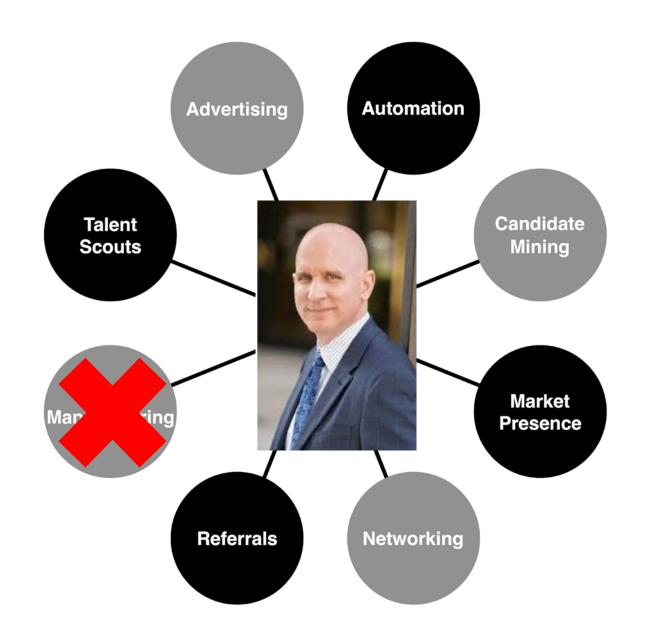
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Thank you!



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